Marty Pye 1295 Guerrero St San Francisco CA 94110

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I live in San Francisco and used AT&T for about 1 year. I work for Apple as a Software Engineer, and need reliable, fast internet. AT&T's service was unreliable, Internet speeds constantly dropped under the speed I was paying for. Their customer service was a bad experience for me every time, and just a huge pain to deal with. So after some research, I switched to Sonic, and their service is great. For roughly the same amount of money, I get much faster internet speeds, and the fiber connection is very reliable. I've been a customer for a year now and I rarely have issues. Whenever I've dealt with their customer service, they've been really friendly and efficient.

Marty Pye